



Date: May 14, 2008

Re: Special Advisory on Allegations About DotAsia (and Pool.com)

Dear Friends of DotAsia,

We have received information that a disgruntled .Asia customer has recently been propagating allegations about inappropriate behaviour by DotAsia (and Pool.com) in the management of the auction process for the .Asia Sunrise. We have and will continue to try to reach out to them regarding their issues and to attempt to turn a disgruntled customer around.

We are issuing this special advisory to reassure you that DotAsia is committed to upholding the integrity of the registry and is confident that our processes, including those with our service providers do not compromise our commitments. At this point, there is no evidence from our investigation suggesting that bidders have been advantaged or disadvantaged due to their relationship or non-relationship with Pool.com our auction services provider. We have also posted a special advisory regarding Auction Tampering on our website earlier in March:
<http://www.registry.asia/policies/DotAsia-AdvisoryOnAuctionTampering--2008-03-24.pdf>.

All .Asia Sunrise (SR2) applications are reviewed and verified by our Verification agents including Deloitte and AGIP. This further ensures the integrity of our process. This also explains that not all applied for domains will be accepted and not all accepted applications will go to auction. In fact, only a very small percentage of the received applications went through the auction process.

Furthermore, as in fact can be shown from response emails posted on the website making the allegations, DotAsia have been working hard to try our best to address the issues raised. Therefore, the characterisation of our non-action, in our opinion, is ungrounded.

Nevertheless, please feel free to contact me directly should you have any further questions. DotAsia appreciates everyone's understanding regarding the matter and will continue to exert our best efforts to work with all .Asia customers to provide them with the best support possible.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edmon Chung".

Edmon Chung
Chief Executive Officer
DotAsia Organisation

PS. In the wake of the recent catastrophes in Myanmar and then in Sichuan, DotAsia has taken the lead to establish a platform for supporting relief efforts at www.Relief.Asia. Through our coordination we are already sending relief materials including laptops and communication systems into Myanmar to assist in the relief work. Please help spread the news and drive for donations to the various organisations also posted on the Relief.Asia website.